

Symantec Cloud Data Protection

For more information: [View Symantec's End of Life Policies](#)

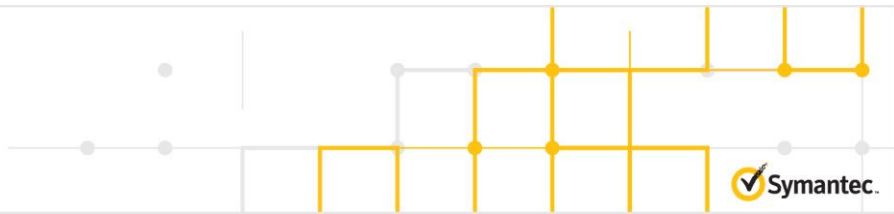
Product & Version	End of Sale Date	End of Maintenance Date	End of Life Date
CDP For Oracle CPQ			
CDP For Oracle CPQ Cloud 4.11.x and 4.12.x	April 1, 2018	July 30, 2018	July 30, 2018
CDP For Oracle Field Service Cloud			
CDP For Oracle Field Service Cloud 4.11.x and 4.12.x	April 1, 2018	July 30, 2018	July 30, 2018
CDP For Oracle Field Service Cloud 4.10.x	February 2, 2017	March 30, 2017	March 30, 2017
CDP for Oracle Sales Cloud			
CDP for Oracle Sales Cloud 4.11.x and 4.12.x	April 1, 2018	July 30, 2018	July 30, 2018
CDP for Oracle Sales Cloud 4.10.x	February 2, 2017	June 30, 2017	June 30, 2017
CDP for Oracle Sales Cloud 4.9.x	September 23, 2016	June 30, 2017	30-Jun-17
CDP for Oracle Sales Cloud 4.8.x	None	None	July 29, 2016
CDP for Salesforce			
CDP for Salesforce 4.14.x	July 30, 2018	December 31, 2019	December 31, 2019
CDP for Salesforce 4.13.x	March 1, 2018	July 30, 2018	July 30, 2018
CDP for Salesforce 4.12.x	September 1, 2017	January 30, 2018	January 30, 2018
CDP for Salesforce 4.11.x	May 1, 2017	September 30, 2017	September 30, 2017
CDP for Salesforce 4.10.x	February 2, 2017	March 30, 2017	March 30, 2017
CDP for Salesforce 4.9.x	September 23, 2016	June 30, 2017	June 30, 2017
CDP for Salesforce 4.7.x	July 29, 2016	April 30, 2017	April 30, 2017
CDP for Salesforce 4.6.x	July 29, 2016	February 28, 2017	February 28, 2017
CDP for Salesforce 4.5.x	July 29, 2016	July 29, 2016	July 29, 2016
CDP for Salesforce 4.4.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP for Salesforce 4.3.x	March 25, 2016	March 25, 2016	May 30, 2016

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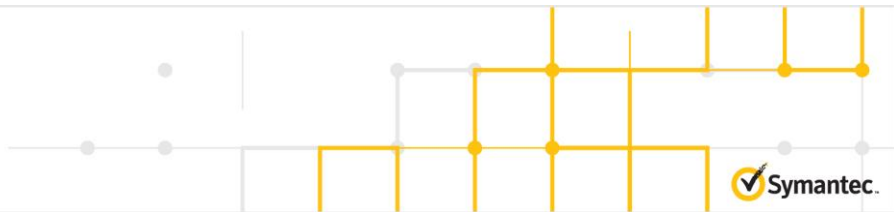
Product & Version	End of Sale Date	End of Maintenance Date	End of Life Date
CDP for Salesforce 4.2.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP for Salesforce 4.1.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP for Salesforce 4.0.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP for Salesforce 2.5.x	November 16, 2015	November 16, 2015	December 31, 2016
CDP for Salesforce 2.4.3	March 25, 2016	March 25, 2016	May 30, 2016
CDP for Salesforce 2.4.2 and earlier	None	May 6, 2016	June 30, 2016
CDP for Salesforce Analytics			
CDP for Salesforce Analytics 4.10.x	February 2, 2017	March 30, 2017	March 30, 2017
CDP for Salesforce Analytics 4.9.x	September 23, 2016	June 30, 2017	June 30, 2017
CDP for Salesforce Analytics 4.7.x	July 29, 2016	April 30, 2017	April 30, 2017
CDP for ServiceNow			
CDP for ServiceNow 4.14.x	July 30, 2018	December 31, 2019	December 31, 2019
CDP for ServiceNow 4.13.x	March 1, 2018	July 30, 2018	July 30, 2018
CDP for ServiceNow 4.12.x	September 1, 2017	January 30, 2018	January 30, 2018
CDP for ServiceNow 4.11.x	May 1, 2017	September 30, 2017	September 30, 2017
CDP for ServiceNow 4.10.x	February 2, 2017	March 30, 2017	March 30, 2017
CDP for ServiceNow 4.9.x	September 23, 2016	June 30, 2017	June 30, 2017
CDP for ServiceNow 4.7.x	July 29, 2016	April 30, 2017	April 30, 2017
CDP for ServiceNow 4.6.x	July 29, 2016	February 28, 2017	February 28, 2017
CDP for ServiceNow 4.5.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP for ServiceNow 4.4.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP for ServiceNow 4.3.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP for ServiceNow 4.2.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP for ServiceNow 4.1.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP for ServiceNow 4.0.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP Communication Server			
CDP Communication Server 4.14.x	July 30, 2018	December 31, 2019	December 31, 2019

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Product & Version	End of Sale Date	End of Maintenance Date	End of Life Date
CDP Communication Server 4.13.x	March 1, 2018	July 30, 2018	July 30, 2018
CDP Communication Server 4.12.x	September 1, 2017	January 30, 2018	January 30, 2018
CDP Communication Server 4.11.x	May 1, 2017	September 30, 2017	September 30, 2017
CDP Communication Server 4.10.x	February 2, 2017	March 30, 2017	March 30, 2017
CDP Communication Server 4.9.x	September 23, 2016	June 30, 2017	June 30, 2017
CDP Communication Server 4.7.x	July 29, 2016	April 30, 2017	April 30, 2017
CDP Communication Server 4.6.x	July 29, 2016	February 28, 2017	February 28, 2017
CDP Communication Server 4.5.x	July 29, 2016	October 30, 2016	December 30, 2016
CDP Communication Server 4.4.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP Communication Server 4.3.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP Communication Server 4.2.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP Communication Server 4.1.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP Communication Server 4.0.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP Communication Server 2.x	November 16, 2015	November 16, 2015	December 31, 2016
CDP Oracle CRM On Demand			
CDP for Oracle CRM On Demand 2.4.9	March 25, 2016	December 31, 2019	December 31, 2019
CDP for Oracle CRM On Demand all 2.x except 2.4.9	March 25, 2016	March 25, 2016	May 30, 2016
CDP for Oracle CRM On Demand all 1.x	March 25, 2016	March 25, 2016	May 30, 2016
CDP Integration Server			
CDP Integration Server 4.14.x	July 30, 2018	December 31, 2019	December 31, 2019
CDP Integration Server 4.13.x	March 1, 2018	July 30, 2018	July 30, 2018
CDP Integration Server 4.12.x	September 1, 2017	January 30, 2018	January 30, 2018
CDP Integration Server 4.11.x	May 1, 2017	September 30, 2017	September 30, 2017
CDP Integration Server 4.10.x	February 2, 2017	March 30, 2017	March 30, 2017
CDP Integration Server 4.9.x	September 23, 2016	December 31, 2019	December 31, 2019
CDP Integration Server 4.8.x	July 29, 2016	November 25, 2016	December 31, 2016

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Product & Version	End of Sale Date	End of Maintenance Date	End of Life Date
CDP Integration Server 4.7.x	July 29, 2016	April 30, 2017	April 30, 2017
CDP Integration Server 4.6.x	July 29, 2016	February 28, 2017	February 28, 2017
CDP Integration Server 2.5.x	November 16, 2015	November 16, 2015	December 31, 2016
CDP Integration Server 2.4.3	November 16, 2015	November 16, 2015	December 31, 2016
CDP Integration Server 2.4.2 and earlier	November 16, 2015	May 6, 2016	June 30, 2016
CDP for Yammer			
CDP for Yammer all versions	March 25, 2016	March 25, 2016	May 30, 2016
CDP for Xactly			
CDP for Xactly all versions	March 25, 2016	March 25, 2016	May 30, 2016
CDP Policy Builder			
CDP Policy Builder all versions	September 7, 2017	September 7, 2017	September 7, 2017

Technical support will be performed in accordance with the terms and conditions published at https://support.symantec.com/en_US/terms/support-fundamentals.html, or successor URL, and Symantec's then-current technical support policies.

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