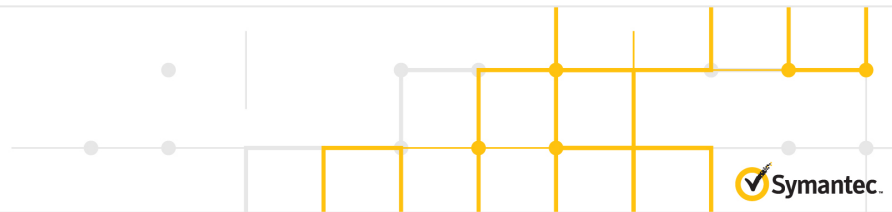


# End of Life



Customers are advised to move to the most current Maintenance Release (x.y.z) for the given Minor Release (x.y) of Reporter. For purposes of clarification, bug fixes and limited enhancements (if applicable) will be provided on the most current Maintenance Release only during the applicable notice period.

When a new Minor release (x.y) of Reporter becomes available, the previous Minor release (x.y-1) will begin countdown to End of Maintenance (EOM) and will be supported for 180 additional days.

This same policy applies when a new Major release becomes available. When a new Major release (x.0) of Reporter becomes available, the previous Minor release (x-1.y) will begin countdown to End of Maintenance (EOM) and will be supported for an additional 180 days.

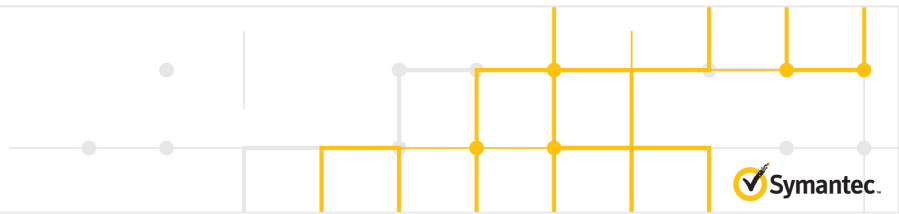
After the described 180-day period, the product version will reach End of Maintenance (EOM) and bug fixes for that version will no longer be available.

Phone support will continue for 1 year from each version release date, but bug fixes and enhancements will only be available by moving to the most current Maintenance Release.

Product	Version	Release Date	Begin 180-day support period	End of Maintenance End of Support
Reporter	6.x			31-July-04
Reporter	7.x			1-April-08
Reporter	8.1			1-April-09
Reporter	8.2			1-April-09
Reporter	8.3			13-November-13
Reporter	9.1			29-February-12
Reporter	9.2			13-November-13
Reporter	9.3			30-June-14
Reporter	9.4*			30-June-17
Reporter	9.5			06-May-19
Reporter	10.1	02-Nov-15	05-Jan-19*	05-Jul-19
Reporter	10.2	31-Oct-17	05-Jan-19*	05-Jul-19
Reporter	10.3	05-Dec-19		

\* The Reporter 9.4 ISO download reached EOL on 1-Nov-15. Due to the new support policy introduced in Jan 2019, we will support both Reporter 10.1 and 10.2 through 05-Jul-19.

# End of Life



Technical support will be performed in accordance with the terms and conditions published at [https://support.symantec.com/en\\_US/terms/support-fundamentals.html](https://support.symantec.com/en_US/terms/support-fundamentals.html), or successor URL, and Symantec's then-current technical support policies.

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