



PacketShaper Appliance EOL Matrix

For more information: [View Symantec's End of Life Policies \(https://www.symantec.com/support-center/policies\)](https://www.symantec.com/support-center/policies)

Symantec OS Version	General Availability (GA) Date	EOL Announcement Date	End-of-Sale (EOS) Date	End of Maintenance Purchase Date**	End of Life Date*	Release Designation / Last Supported Release	Upgrade To S-Series
900	1-Mar-2008	15-May-2014	15-May-2014	31-May-2016	31-May-2017	9.2	PS-S200-10ML
1000, 2000, 4000, & 4500/ISP	N/A	30-Jun-2000	30-Jun-2000	1-Jul-2002	30-Jun-2003	4.1.1	PS-S200-10ML PS-S200-10ML
1400	30-Nov-2006	31-Jan-2009	31-Jan-2009	31-Jan-2011	31-Jan-2012	TBD	PS-S200-10ML
1500	31-Mar-2000	30-Jun-2003	30-Jun-2003	1-Jul-2005	30-Jun-2006	7.3.1	PS-S200-10ML
1550	1-Jun-2003	31-Dec-2006	31-Dec-2006	31-Dec-2008	31-Dec-2009	8.4.6	PS-S200-10ML
1700	1-Sep-2006	01-Feb-2015	31-Jan-2017	31-Jan-2017	31-Jan-2018	9.2	PS-S200-10ML PS-S200-50ML
2500	31-Mar-2000	31-Dec-2006	31-Dec-2006	31-Dec-2008	31-Dec-2009	8.4.6	PS-S200-10ML PS-S200-50ML
3500	1-Sep-2006	01-Feb-2015	31-Jan-2017	31-Jan-2017	31-Jan-2018	9.2	PS-S200-10ML PS-S200-50ML PS-S200-100ML PS-S200-100MH
4500 & 4500/ISP	30-Apr-2000	30-Apr-2004	30-Apr-2004	1-May-2006	30-Apr-2007	7.4.1	PS-S200-10ML PS-S200-50ML PS-S200-100ML PS-S200-100MH
6500	31-Oct-2000	31-Dec-2006	31-Dec-2006	31-Dec-2008	31-Dec-2009	8.4.6	PS-S200-10ML PS-S200-50ML PS-S200-100ML PS-S200-100MH
7500	1-Sep-2006	01-Aug-2016	31-Jan-2017	31-Aug-2017	31-Aug-2018	9.2	PS-S200-10ML PS-S200-50ML PS-S200-100ML PS-S200-100MH PS-S200-250MH PS-S200-500MH PS-S400-250MH
8500 & 8500/ISP	31-Dec-2001	31-Aug-2004	31-Aug-2004	1-Sep-2006	31-Aug-2007	7.4.1	PS-S200-50ML PS-S200-100ML PS-S200-100MH PS-S200-250MH

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							PS-S200-500MH PS-S400-250MH
9500 & 9500/ISP	31-Dec-2003	31-Mar-2007	31-Mar-2007	31-Mar-2009	31-Mar-2010	8.4.6	PS-S200-100ML PS-S200-100MH PS-S200-250MH PS-S200-500MH PS-S400-250MH
10000 Rev A (011-10000100-4999; 011-20000100-4999; 111-10000100-4999)	4-Oct-2004	16-Jun-2006	16-Jun-2006	31-Jan-2011	31-Jan-2012	8.0	PS-S200-100ML PS-S200-100MH PS-S200-250MH PS-S200-500MH PS-S400-250MH PS-S400-500MH
10000 (Non-Rev A)	16-Jun-2006	31-Oct-2013	31-Oct-2013	31-Oct-2015	31-Oct-2016	9.2	PS-S200-100ML PS-S200-100MH PS-S200-250MH PS-S200-500MH PS-S400-250MH PS-S400-500MH
12000	15-Dec-2010	01-Aug-2016	31-Jan-2017	31-Aug-2017	31-Aug-2018	9.2	PS-S200-250MH PS-S200-500MH PS-S400-250MH PS-S400-500MH PS-S400-1GH PS-S400-2GH PS-S500-2GH PS-S500-5GH PS-S500-10GH
PS-S200	15-Sep-2014	TBD	TBD	TBD	TBD	TBD	N/A
PS-S400	15-Sep-2014	TBD	TBD	TBD	TBD	TBD	N/A
PS-S500	8-Apr-2014	TBD	TBD	TBD	TBD	TBD	N/A

* Product EOL is either the stated EOL date or 5 years from the purchase date whichever is later.

** One-Year support purchase date is either the stated end purchase date, or 4 years from the system purchase date whichever is later.

Technical support will be performed in accordance with the terms and conditions published at https://support.symantec.com/en_US/terms/support-fundamentals.html, or successor URL, and Symantec's then-current technical support policies.



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