

## Notice of Status Change

September 30, 2016

### Summary

Symantec announces a **Notice of Status Change** (NSC) for **X-Series** products. The changes for the X-Series are as follows:

- The End of Sale date for the X-Series SKUs in Table 2 is **April 30, 2017** (certain Support Renewal SKUs have an End of Sale date of **September 1, 2019** or **four (4) years from the date of product purchase** as noted in the table).
- The End of Life date, where applicable, for the X-Series products in Table 2 is the later of **September 1, 2020** or **five (5) years from the date of purchase**.
- Customers will have until the later of **September 1, 2019** or **four (4) years from the date of product purchase** to purchase 1-year support renewal contracts.

End of Sale and End of Life dates for other X-Series products that have been previously communicated are still valid.

Symantec is also announcing the End of Support dates for X-Series software as listed in Table 3.

- The End of Support date for XOS 7.3.x, 8.0.x, 8.1.x, 8.5.x, 9.0.x, 9.5.x and 9.6.x is **April 30, 2017**.
- The End of Support date for XOS 9.7.x is **August 31, 2017**.
- The End of Support date for XOS 10.0.x and 11.0.x is the later of **September 1, 2020** or **five (5) years from the date of last product purchase**.
- The End of Support date for Install Server versions 7.0, 6.1, 6.0 and 5.1 is **April 30, 2017**.
- The End of Support date for Install Server version 7.1 is the later of **September 1, 2020** or **five (5) years from the date of last product purchase**.
- The End of Support date for USBi versions 2.0, 1.3, 1.2 and 1.0 is **April 30, 2017**.
- The End of Support date for USBi version 2.1 is the later of **September 1, 2020** or **five (5) years from the date of last product purchase**.
- The End of Support date for RSW version 10.0.x is the later of **September 1, 2020** or **five (5) years from the date of last product purchase**.
- The End of Support date for XMS versions 2.0, 1.2, 1.1 and 1.0 is **April 30, 2017**.

## Milestones and Dates

The tables below explain the lifecycle milestones in this announcement. The dates and milestones provided are in accordance with the Symantec X-Series Product Lifecycle Policy.

<b>Table 1: Milestones/Dates</b>		
<b>Milestone</b>	<b>Definition</b>	<b>Date</b>
Notice of Status Change	The date of announcement of a pending product lifecycle change, such as End of Sale, End of Maintenance, and End of Life, for a given software release.	30-September-2016
End of Sale Date (EOS)	The date after which this product will no longer be offered for sale, if applicable.	30-April-2017
End of Life (EOL)	The date after which Blue Coat no longer provides technical support for this product. After EOL, Blue Coat will no longer provide any security-related maintenance and software downloads may be unavailable. Extended technical support contracts will be honored to their full term of service.	The later of 1-September-2020 or five (5) years from the date of product purchase
End of Support	The date after which Blue Coat no longer provides technical support for this version of the software product. After End-of-Support, Blue Coat will no longer provide any security-related maintenance and software downloads may be unavailable. Extended technical support contracts will be honored to their full term of service.	Various (see Table 3 below)

## Affected SKUs – EoS/EoL

**Table 2: Affected SKUs**

Product Code	Product Description	Notice of Status Change	End of Sale	End of Life
<b>X-Series Chassis</b>				
X60	X60 Chassis	30-September-2016	30-April-2017	1-September-2020**
X80-S-AC-3	X80-S AC-3 Chassis	30-September-2016	30-April-2017	1-September-2020**
X80-S-DC-3	X80-S DC-3 Chassis	30-September-2016	30-April-2017	1-September-2020**
<b>X-Series Systems</b>				
X30	X30 Chassis with Dual 1200W PSU. Includes 1 x NPM (10x1GE & 2x10GE ports), 1xAPM-2030, 1xCPM-9600	30-September-2016	30-April-2017	1-September-2020**
X50	X50 Chassis with Dual 1200W PSU. Includes 1 x NPM-50 (16 SFP+ capable ports), 1xAPM-50, 1xCPM-9600	30-September-2016	30-April-2017	1-September-2020**
<b>X-Series Network Processor Modules</b>				
NPM-30	NPM-30 - spare NPM module for the X30 product	30-September-2016	30-April-2017	1-September-2020**
NPM-50	NPM-50 - spare NPM module for the X50 product	30-September-2016	30-April-2017	1-September-2020**
NPM-9610	10 Gbps Network Processing Module w/4 GB processor memory	30-September-2016	30-April-2017	1-September-2020**

NPM-9610-NEBS	NEBS certified 10Gbps Network Processing Module w/ 4GB processor memory	30-September-2016	30-April-2017	1-September-2020**
NPM-9610-MC	10 Gbps Network Processing Module w/16 GB processor memory and Maximum Concurrent Connection License	30-September-2016	30-April-2017	1-September-2020**
NPM-9610-MC-NEBS	NEBS certified 10Gbps Network Processing Module w/ 16GB processor memory and Maximum Concurrent Connection License	30-September-2016	30-April-2017	1-September-2020**
NPM-9650	40 Gbps Network Processing Module w/4 GB processor memory	30-September-2016	30-April-2017	1-September-2020**
NPM-9650-NEBS	NEBS certified 40Gbps Network Processing Module w/ 4GB processor memory	30-September-2016	30-April-2017	1-September-2020**
NPM-9650-MC	40 Gbps Network Processing Module w/16 GB processor memory and Maximum Concurrent Connection License	30-September-2016	30-April-2017	1-September-2020**
NPM-9650-MC-NEBS	NEBS certified 40Gbps Network Processing Module w/ 16GB processor memory and Maximum Concurrent Connection License	30-September-2016	30-April-2017	1-September-2020**
<b>X-Series Application Processor Modules</b>				
APM-X700-A	X-Series APM with dual six-core CPUs and 64GB RAM	30-September-2016	30-April-2017	1-September-2020**
APM-X700-A-SSD	X-Series APM with dual six-core CPUs, 64GB RAM and dual standard solid-state drives (SSDs)	30-September-2016	30-April-2017	1-September-2020**
APM-2030	APM-2030 - Additional APM module for the X20 and X30 products	30-September-2016	30-April-2017	1-September-2020**
APM-50	APM-50 - Additional APM module for the X50 product	30-September-2016	30-April-2017	1-September-2020**
APM-9600-2HCX-12G	APM-9600 - Two Hex Core Xeon CPUs and 12 GB DRAM	30-September-2016	30-April-2017	1-September-2020**
APM-9600-2HCX-12G-NEBS	APM-9600 - Two Hex Core Xeon CPUs and 12 GB DRAM, NEBS certified	30-September-2016	30-April-2017	1-September-2020**



APM-9600-2HCX-24G	APM-9600 - Two Hex Core Xeon CPUs and 24 GB DRAM	30-September-2016	30-April-2017	1-September-2020**
APM-9600-2HCX-24G-NEBS	APM-9600 - Two Hex Core Xeon CPUs and 24 GB DRAM, NEBS certified	30-September-2016	30-April-2017	1-September-2020**
<b>X-Series Control Processor Modules</b>				
CPM-X700-A	X-Series CPM with single six-core CPU, 32GB RAM and dual standard solid-state drives (SSDs)	30-September-2016	30-April-2017	1-September-2020**
CPM-9600-2HDD-RAID1	CPM-9600 with 2 Hard Disk Drives in a RAID 1 configuration	30-September-2016	30-April-2017	1-September-2020**
CPM-9600-2HDD-RAID1-NEBS	CPM-9600 with 2 Hard Disk Drives in a RAID 1 configuration, NEBS certified	30-September-2016	30-April-2017	1-September-2020**
<b>X-Series NFR Products</b>				
NFR-APM-X700-A	X-Series APM-X700-A NFR; includes 3 years of support	30-September-2016	30-April-2017	1-September-2020**
NFR-APM-X700-A-SSD	X-Series APM-X700-A-SSD NFR; includes 3 years of support	30-September-2016	30-April-2017	1-September-2020**
NFR-CPM-X700-A	X-Series CPM-X700-A NFR; includes 3 years of support	30-September-2016	30-April-2017	1-September-2020**
<b>X-Series Upgrades</b>				
X-CHAS-UPG-X20/30/50TOX60	Upgrade from X20 or X30 or X50 to X60	30-September-2016	30-April-2017	1-September-2020**
X-CHASSIS-UPG-X40TOX80-2	Upgrade from X40 to X80 chassis	30-September-2016	30-April-2017	1-September-2020**
UPG-KIT-APM-X700-AtoA-SSD	Upgrade Kit, Hardware, APM-X700-A to APM-X700-A-SSD	30-September-2016	30-April-2017	1-September-2020**

NPM9610-UPG-40GB	License to upgrade the maximum throughput of an NPM-9610 from 10Gbps to 40Gbps making it an NPM-9650	30-September-2016	30-April-2017	1-September-2020**
<b>X-Series Software</b>				
XMS-DEVICE	License to support one X-Series system with the XMS product	30-September-2016	30-April-2017	30-April-2017
XOS-ARM-100CD	X-Series Routing Software version 10.0 on CD	30-September-2016	30-April-2017	1-September-2020**
XOS-ARM-700CD	X-Series Routing Software version 7 on CD	30-September-2016	30-April-2017	31-August-2017
XOS-ARM-710CD	X-Series Routing Software version 7.1 on CD	30-September-2016	30-April-2017	31-August-2017
XOS-ARM-800CD	X-Series Routing Software version 8.0 on CD	30-September-2016	30-April-2017	31-August-2017
XOS-ARM-820CD	X-Series Routing Software version 8.2 on CD	30-September-2016	30-April-2017	31-August-2017
XOS-ARM-830CD	X-Series Routing Software version 8.3 on CD	30-September-2016	30-April-2017	31-August-2017
XOS-ARM-831CD	X-Series Routing Software version 8.3.1 on CD	30-September-2016	30-April-2017	31-August-2017
<b>X-Series Power Supplies</b>				
XS-SPR-PS1200M-4	1200 Watt Replacement/Spare Power Supply for the X-Series Chassis	30-September-2016	30-April-2017	1-September-2020**
XS-SPR-PS2700M-4	2700 Watt Replacement/Spare Power Supply for the X-Series Chassis	30-September-2016	30-April-2017	1-September-2020**
<b>X-Series Add On Hard Drives</b>				
SSD-800GB-xPM-X700	FRU, Spare SSD Drive (quantity 1), 800GB	30-September-2016	30-April-2017	1-September-2020**
APM96-UPG-1HDD	Single HDD for add on to an APM-9600 or APM-50	30-September-2016	30-April-2017	1-September-2020**

CPM6-UPG-1HDD-BLANK	Replacement/Spare Hard Drive for CPM-8600's	30-September-2016	30-April-2017	31-December-2017
CPM96-UPG-1HDD-BLANK	Replacement Hard Drive (unformatted) for CPM-9600's	30-September-2016	30-April-2017	1-September-2020**
<b>X-Series Memory Upgrade</b>				
APM6-UPG-DRAM-4G	APM-8600 Memory Upgrade Kit	30-September-2016	30-April-2017	31-December-2017
APM65-UPG-DRAM-4G	APM-8650 and APM-2030 Memory Upgrade Kit	30-September-2016	30-April-2017	1-September-2020**
APM65-UPG-DRAM-8GB	APM-8650 and APM-2030 Memory Upgrade Kit	30-September-2016	30-April-2017	1-September-2020**
APM96-UPG-DIMM-24G	APM-9600 Memory Upgrade Kit	30-September-2016	30-April-2017	1-September-2020**
NPM86-UPG-DIMM-8G	NPM-8650 8 GB security processor memory upgrade kit	30-September-2016	30-April-2017	1-September-2020**
NPM96-UPG-MC	16GB memory upgrade and license to support Maximum Concurrent Connections for NPM-9610 and NPM-9650	30-September-2016	30-April-2017	1-September-2020**
CPM86-UPG-DRAM-4G	CPM-8600 Memory Upgrade Kit	30-September-2016	30-April-2017	31-December-2017
<b>X-Series Transceivers</b>				
SFP-Q1-LX-2	Single LX SFP 1G TRANSCEIVER (LC CONNECTORS)	30-September-2016	30-April-2017	1-September-2020**
SFP-Q1-SX-2	Single SX SFP 1G TRANSCEIVER (LC CONNECTORS)	30-September-2016	30-April-2017	1-September-2020**
SFP-Q1-T-2	Single 10/100/1000 COPPER SFP TRANSCEIVERS (RJ45 CONN)	30-September-2016	30-April-2017	1-September-2020**
SFP-Q1-T-3	Single 10/100/1000 COPPER SFP XVCRS (RJ45 CONN)	30-September-2016	30-April-2017	1-September-2020**

SFPPLUS-Q1-LR	Single 10Gbps LR SFP+ Transceiver (LC Connectors)	30-September-2016	30-April-2017	1-September-2020**
SFPPLUS-Q1-SR	Single 10Gbps SR SFP+ Transceiver (LC Connectors)	30-September-2016	30-April-2017	1-September-2020**
XFP-Q1-LR	Single LR XFP 10G TRANSCEIVER (LC CONN)	30-September-2016	30-April-2017	1-September-2020**
XFP-Q1-SR	Single SR XFP 10G TRANSCEIVER (LC CONN)	30-September-2016	30-April-2017	1-September-2020**
<b>X-Series Fan Trays</b>				
X40/X80-SPR-FTRAY-3	X40/X80-AC-3 One Fan Tray Replacement Module with high performance fans	30-September-2016	30-April-2017	1-September-2020**
X45-SPR-FTRAY-3	X45-AC-3 Fan Tray Replacement Module with high performance fans	30-September-2016	30-April-2017	31-December-2017
X60-SPR-FTRAY	X60 Fan Tray Replacement Module with high performance fans	30-September-2016	30-April-2017	1-September-2020**
X80-SPR-FTRAY-4	X80 and X80-S One Fan Tray Spare/Replacement Module with high performance fans	30-September-2016	30-April-2017	1-September-2020**
X80-SPR-FTRAY-UPG-4	X80 High Performance Fan Tray Upgrade Kit	30-September-2016	30-April-2017	1-September-2020**
<b>X-Series Other Accessories</b>				
XS-AFP-UPG-ASSY	Quantity 1 Air Flow Panel Assembly (panel and slot cover)	30-September-2016	30-April-2017	1-September-2020**
XS-AFP-UPG-PNL-5PACK	Quantity 5 panel components of Air Flow Panel to fill 5 slots	30-September-2016	30-April-2017	1-September-2020**
XS-FIPS-LABEL-KIT	FIPS Label kit containing FIPS labels	30-September-2016	30-April-2017	1-September-2020**
XS-SPR-DC-FLTR-1-FRU	DC Power Filter Replacement/Spare for X80-DC-1/2 Chassis	30-September-2016	30-April-2017	1-September-2020**



XS-SPR-DC-FLTR-2-FRU	DC Power Filter Replacement/Spare for X80-DC-1/2/3 Chassis	30-September-2016	30-April-2017	1-September-2020**
USB-X-INSTALLER-SPARE	Replacement USB Installer for X-Series	30-September-2016	30-April-2017	1-September-2020**
<b>X-Series Power Cords</b>				
PWR-AUSNZ-3	AC Power Cord for Australia & New Zealand	30-September-2016	30-April-2017	1-September-2020**
PWR-CHNA-3	AC Power Cord for China	30-September-2016	30-April-2017	1-September-2020**
PWR-EUR1-3	AC Power Cord for Europe (excluding UK & Switzerland)	30-September-2016	30-April-2017	1-September-2020**
PWR-IN-3	AC Power Cord for India	30-September-2016	30-April-2017	1-September-2020**
PWR-ISR-3	AC Power Cord for Israel	30-September-2016	30-April-2017	1-September-2020**
PWR-ITL-3	AC Power Cord for Italy	30-September-2016	30-April-2017	1-September-2020**
PWR-JPN-3	AC Power Cord for Japan	30-September-2016	30-April-2017	1-September-2020**
PWR-JPN-3H	AC Power Cord for Japan	30-September-2016	30-April-2017	1-September-2020**
PWR-NA-3	AC Power Cord for North America	30-September-2016	30-April-2017	1-September-2020**
PWR-NA-3H	AC Power Cord for North America	30-September-2016	30-April-2017	1-September-2020**
PWR-NA-3H-C14	Special AC Power Cord with C14 Connector for North America	30-September-2016	30-April-2017	1-September-2020**
PWR-NA-3H-C19C20	Special AC Power Cord with C19-C20 Connectors for North America	30-September-2016	30-April-2017	1-September-2020**
PWR-NA-3H-L6-20P	Special AC Power Cord with L6-20P Connectors for North America	30-September-2016	30-April-2017	1-September-2020**

PWR-NA-3H-L6-30P	Special AC Power Cord with 30P Connector for North America	30-September-2016	30-April-2017	1-September-2020**
PWR-SA-3	AC Power Cord for South Africa	30-September-2016	30-April-2017	1-September-2020**
PWR-SWZ-3	AC Power Cord for Switzerland	30-September-2016	30-April-2017	1-September-2020**
PWR-UK-3	AC Power Cord for UK, Hong Kong, Malaysia, and Singapore	30-September-2016	30-April-2017	1-September-2020**
<b>X-Series Support</b>				
X-Series Standard Plus	End Customer X-Series Support, Level 1->3 Software Support & Same Day Shipment Hardware Support	30-September-2016	30-April-2017	Not Applicable
R-X-Series Standard Plus	Renewal Service, End Customer X-Series Support, Level 1->3 Software Support & Same Day Shipment Hardware Support	30-September-2016	1-September-2019	Not Applicable
BTSP-X-Series Standard Plus	BlueTouch Partner X-Series Support, Level 3 Software Support & Same Day Shipment Hardware Support	30-September-2016	30-April-2017	Not Applicable
R-BTSP-X-Series Standard Plus	Renewal Service, BlueTouch Partner X-Series Support, Level 3 Software Support & Same Day Shipment Hardware Support	30-September-2016	1-September-2019	Not Applicable
<b>X-Series Training</b>				
CBS-ONS-TRNG-ADV-CUSTOM	On-site Crossbeam Advanced course, w/content customized to meet customer requirements	30-September-2016	30-April-2017	Not Applicable
CBS-ONS-TRNG-ADVANCED	On-site 4-day Crossbeam Advanced Course	30-September-2016	30-April-2017	Not Applicable
CBS-ONS-TRNG-ESS-CUSTOM	On-site Crossbeam Essentials course	30-September-2016	30-April-2017	Not Applicable

CBS-ONS-TRNG-ESSENTIALS	On-site 4-day Crossbeam Essentials Course	30-September-2016	30-April-2017	Not Applicable
CBS-TRNG-ADVANCED	4-day Crossbeam Advanced Course at Crossbeam facility	30-September-2016	30-April-2017	Not Applicable
CBS-TRNG-ESSENTIALS	4-day Crossbeam Essentials Course at Crossbeam facility	30-September-2016	30-April-2017	Not Applicable
CBS-TRNG-VT-ESSENTIALS	Online Crossbeam Essentials Course	30-September-2016	30-April-2017	Not Applicable
CBS-TRNG-VT-XO9.6-UPDATES	Crossbeam on-line self-paced XOS 9.6 Updates training	30-September-2016	30-April-2017	Not Applicable
X-Series Consulting				
CBS-PS-1	Standard Business-Day Professional Services Daily Consulting Rate	30-September-2016	30-April-2017	Not Applicable
CBS-PS-2	After hours, Weekend or Holiday Professional Services Daily Consulting Rate	30-September-2016	30-April-2017	Not Applicable
CBS-PS-APS	Architecture & Planning Service	30-September-2016	30-April-2017	Not Applicable
CBS-PS-IRS	Implementation Readiness Services	30-September-2016	30-April-2017	Not Applicable
CBS-TE-1	Consulting - General Travel Reimbursement	30-September-2016	30-April-2017	Not Applicable

\*\* The End of Life date is the later of 1-September-2020 or five (5) years after product purchase.

## X-Series Software – End-of-Support

Table 3: End-of-Support	
Software & Version	End-of-Support
X-Series XOS Software Versions 7.3.x, 8.0.x, 8.1.x, 8.5.x, 9.0.x, 9.5.x, 9.6.x	30-April-2017
X-Series XOS Software Version 9.7.x	31-August-2017
X-Series XOS Software Versions 10.0.x, 11.0.x	1-September-2020
X-Series Install Server Versions 5.1, 6.0, 6.1, 7.0	30-April-2017
X-Series Install Server Version 7.1	1-September-2020
X-Series USBI Installer Versions 1.0, 1.2, 1.3, 2.0	30-April-2017
X-Series USBI Installer Version 2.1	1-September-2020
X-Series XMS Versions 1.0, 1.1, 1.2, 2.0	30-April-2017
X-Series RSW Version 10.0.x	1-September-2020

### Customer Actions

- Ensure your Life Time Buy of the products in Table 2 is made by **April 30, 2017**.
- Ensure your final one-year support for the products in Table 2 is renewed before the later of **September 1, 2019** or **four (4) years from the date of product purchase**.



- Ensure the X-Series software that you use is a supported version per Table 3, or upgrade to a supported version.

## More Information

For more information about X-Series products, please visit <http://www.bluecoat.com/> or contact your local Symantec sales representative or authorized Symantec partner.